

## School Farm Tours at HarvestWorks, Inc. FAQ's (Frequently (or occasionally) asked questions)

**What happens after I register, will I get a confirmation somehow?** After we receive and process your registration and deposit we will put your date on our online calendar. When a few days have passed after mailing your registration and deposit you do not see your date on the calendar please contact us to see that we have in fact received everything. We typically call, but because teachers are usually busy during the work day, as we are as well, then we may not be able to connect with you. So, please check the calendar to verify that your tour has been scheduled.

**Should we bring lunches?** You may bring lunches, we have picnic tables and walking trails where you can stay and enjoy your lunch. Alternatively, if you would like to purchase lunches from HarvestWorks then contact the Farm Manager, Johnny White, at HarvestWorks, 704-487-7777, and let us know how many people will be purchasing lunches. Lunches for school farm tours are at a special discounted rate of \$4.50 each. We will need as much notice as possible to prepare, a week or more is preferred. Lunch is served from 11:30 to 1pm. If you're with the early tour you may stay until lunch or if you're with the afternoon tour you may arrive early for lunches. Visit <http://harvestworksinc.org/pdfs/farm-tour-menu.pdf>

**Is the \$50.00 nonrefundable deposit applied to the balance we owe when our class arrives?** Yes, the \$50 deposit secures your day and time, is applied entirely to the overall admission cost, and is nonrefundable unless we cancel the day and a rescheduling is not possible by both parties. It is possible usually to reschedule, however this is at our discretion.

**Will you take a personal check or does it have to be a school check?** Either is fine. Instructions for submitting the registration form are at the bottom of the registration form.

**If it is raining the day of our trip what will we do? Will we be able to reschedule and if not will we receive the \$50 back?** Rain check days will be an option based on available scheduling slots when severe weather demands that. Should we cancel due to severe weather and rescheduling is not a possible option for you then we will refund your deposit. However, if it's merely a subtle rain, misty, etc... then children and teachers are expected to dress accordingly (e.g. rain shoes, poncho, umbrella, etc...). We may provide some umbrellas and/or ponchos if we have them available for the children to wear however we can not guarantee that at this time. The main presentation area will be covered, however, the Tram ride and other aspects of the tour are not.

**Is it okay for parents to come as long as we have less than 100 in our group?** Yes, it's ok for the parents to come; however, the teachers are the only ones that get in free. The parents can pay upon arrival. The parents will not affect the number; the most important number is the amount of students and the amount of adults. The registration form asks for each.

**Can I schedule and have the day we're requesting now before I register?** In order for us to hold a day and time for your class we will need your deposit along with the registration form completed.

**Can I send the number of students that will be attending after I've registered?** No, we need a solid number that will be attending upon your registration. This is because, for example, if you register 75 students then we still have space for 25 more. We may schedule that with another group that is that size or smaller. If you then increase or decrease your number then that may negatively affect our schedule opportunities or over book that day. The amount of students that we can tour is strategically based on various factors; consequently, we need to adhere to those numbers. If you have special circumstances then by all means contact us and we'll work something out.

**We were going to add \$.25 per child to feed the animals. Do they actually need to have the quarter with them or how should we do that?** As for the .25 for feeding the animals, there will be a gumball machine thing that they will be able to purchase food from. It may be best if the children just have that on them so that they can purchase food to feed the animals individually at the appropriate times. They may also want to have a few dollars to spend at the gift shop where they can purchase novelty items hand crafted by our participants and other vendors, little farm theme toys, snacks, beverages, etc...

For additional questions contact Jeff Adams at 704-471-0606 or via email at [jadams@cvii.org](mailto:jadams@cvii.org).